SUMMARY

Accomplished Product designer with over 10 years of experience in creating user-centered experiences, particularly in the Enterprise industry. Skilled in user research, prototyping, interaction design.

EXPERIENCE

SR. UX/PRODUCT DESIGNER
CrowdStrike: Present
Remote

Lead UX designer for Cloud Security specializing in Cloud workload protection

- Designed intuitive user interfaces for a variety of cloud security features such as Kubernetes Admission Controller, Image Assessment, Functions, etc.
- Collaborated with cross-functional teams to implement user feedback effectively
- Led user testing sessions with internal SA's, SE's, security admins and DevSecOps users.

SR. UX/PRODUCT DESIGNER
Deltek: 2016 - 2022
Remote

Worked cross-product to develop features for ERP, Architectural, Information Management Solutions and Integration platforms.

- Led the design for a greenfield project from concept to launch.
- Led to the design for a new integration platform from concept to completion.
- Worked with developers when design needed transition to a new code framework (Sencha to FluttterFlow)

SR. UX/PRODUCT DESIGNER
Sovos: 2015 -2016
Boulder CO

Led the design of a new startup product called Taxify.

- Conducted competitive research and usability testing for a greenfield product.
- Created wireframes, prototypes, styleguides, working cross-functionally with our enterprise products.
- Pitched in with the marketing team on collateral materials, videos, website maintenance, HTML Emails and more.

SR. UX/PRODUCT DESIGNER
10-4 Logistics: 2014-2015
Boulder CO

Developed the UI for a SaaS Transportation Management System.

- Created onboarding screens, Dashboards, Driver scorecards, settings and order creation pages.
- Whiteboarding, paper sketches, wireframes, and prototypes to get initial ideas across to product managers and engineers and other stakeholders.

OWNER/ FREELANCE
Batres & Munoz: 2005 - present
Remote

- I started my own design firm after college and have worked with multiple agencies and clients on a variety of projects from websites, annual reports, app design, posters and more.

EDUCATION

Bachelors of Mass Communications
Colorado State University - Pueblo - 2001

Graphic Design (transferred to CSU)
University of Texas at El Paso - 1996-2000

STRENGTHS

- Get things done attitude
- Collaborative - works with little direction
- Thrive in Ambiguous Environments
- Designing Greenfield Projects
- Designing for complex UI's
- Curious
- Business strategy oriented
- Cross product design
- Autonomous
- Flexible Thinking

SKILLS

- User Research
- Prototyping
- Interaction Design
- User Testing
- Iterative Design
- Design Thinking
- Jira
- Miro

- Responsive Design
- After Effects
- Illustrator
- Photoshop
- Indesign
- Sketch
- Figma
- Design Systems
- Wiki

- Visual Design
- Graphic Design
- Contextual Interviews
- Mindmapping
- Azure
- Invision
- UI Design
- User Experience

FRAMEWORKS

- Design with Bootstrap
- Design with Tailwind
- Design with Material
- React
- Ember
- Design for iOS
- Design forAndroid

INDUSTRIES

- Transportation Logistics
- ERP
- Tax Compliance
- Architecture and Engineering
- Cybersecurity

FRANCES MUNOZ RESUME
Product / UX/ UI Designer

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